



The Speech and Hearing Herald

Fall Edition
October 2015

We listen so you can hear better!

UNCG Speech and Hearing Center offers diagnostic and rehabilitative audiology services to provide comprehensive hearing health care. As **audiologists**, we are trained to provide you with access to information that will address your listening needs. As **hearing health care providers**, we understand that you need more than information. After all, you can find information about hearing loss and hearing aids just about everywhere...on the internet and in the news media (television, radio, and newspaper). All of this information can be overwhelming and leave you unsure about what to believe. Often, this uncertainty leads you to put off making any decision at all.

By listening to your needs, values, and concerns, UNCG audiologists strive to find out what is **important to you**. We believe **you are the expert** when it comes to developing your own plan of care and work with you to explore your readiness to take action. Your beliefs about how your hearing impacts your daily activities and your confidence about accomplishing your goals are important factors in determining your success with hearing aids. **Your satisfaction is our goal** regardless of the decision you make. For more information about services available at UNCG Speech and Hearing Center, call **(336) 334-5939** to make an appointment. We look forward to seeing you!



Fall "Tune-up" Special

It has been one of the hottest summers on record and a rainy start to the fall season. As a result, your hearing aids could use a "tune-up" to ensure they are working properly before winter weather arrives. Just like your car requires regular maintenance, your hearing aids should be cleaned every three months and may need replacement tubing, microphone covers, wax guards, and/or ear tips. To find out if the performance of your hearing aids could be improved, schedule an appointment for our **Fall "Tune-up" Special**, offered for a limited time at a value price of **\$99**. If your hearing aids are covered by the manufacturer warranty, this package is offered at **no extra charge**. The special includes the following services:

- * Professional cleaning and listening check
- * Real ear measurement to objectively verify audibility
- * Assessment of hearing thresholds for reprogramming of hearing aids (if necessary)
- * Functional testing to evaluate hearing aid performance in quiet and noise

We need your help!

If you have been satisfied with your services at **UNCG Speech and Hearing Center**, please consider reviewing us online. You can post your reviews for free on www.google.com or www.yelp.com. You also can post a review on one of our two Facebook pages: www.facebook.com/uncgaudiology or www.facebook.com/uncgspeechandhearingcenter. Simply look for the box labeled "Reviews" on the left-hand side of the page. We believe the greatest compliment is the personal referral of family and friends.